

PAYMENT RULES

PURCHASE OF MEMBERSHIP

When purchasing a membership for DGI Huset Vejle, you accept the valid membership terms & conditions, and privacy policy. See our terms here.

MEMBERSHIP INFORMATION

To sign up for a membership we need the following information: name, address e-mail, CPR-number, phone number and payment information. We need your CPR number for you to sign in at the gates with your yellow health insurance card. It is your responsibility to keep your membership information up to date. You can access and edit your membership information in our APP: DGI Huset Vejle.

PREPAID MEMBERSHIP OR CLIP

Prepaid memberships are not refundable if used. All single tickets and clips have expiration dates; please see our homepage for more info.

If you fail to attend a booked class, the fee is 1 clip (the clip you have used for booking the class). Prepaid memberships, 30, 90 or 180 days expire automatically. The fee for failing to attend a booked class with prepaid membership is 1 day deducted from your membership.

MONTHLY MEMBERSHIP – DIBS PAYMENT SERVICE

The first in every month your monthly membership fee is charged automatically on your credit card. Your membership is continuous and continues until you cancel your membership in accordance to our terms. Our notice period for cancelling monthly memberships is the end of the month of cancellation + one month. You can cancel your membership by writing an email to bogholderi@dgihusetvejle.dk.

When you sign up for the continuous membership you prepay for the remaining days of the month until the first DIBS payment the following month. You receive the receipt for your membership purchase on email.

PAYMENT INFORMATION

Your credit card information are registered on your membership account. It is crucial that this information is correct at all times. If the information is not sufficient or incorrect, we may be forced to annul your membership. You can edit your credit card information after login on our website or in our APP under "Medlemskabsoplysninger". If you need help you are welcome to contact our administration on mail: info@dgihusetvejle.dk or call 7644 6000.

MEMBERSHIP PAUSE

It is possible to pause your membership during holidays or long-term illness. This costs 100 kr. Your membership can be paused up to 6 month at a time. It is not possible to pause your membership during the cancellation period on the monthly continuous membership. If your membership is paused and you cancel your membership, your pause terminates automatically. The receipt for the pause period is send to your email.

CONTACT INFORMATION

To be able to contact you it is crucial that your contact information is correct. If your contact or credit card information changes it is important that you edit the information under your membership information.

LATE PAYMENT

If you fail to pay your monthly membership, you are charged with a fee and a payment reminder. If the debt is still not paid, your membership will be terminated without notice, until the debt is paid.

Membership rules

MEMBERSHIP/MEMBERSHIP CARD

You can access the swimming pool and the fitness center with your yellow card or the chip bracelet that you can buy at the reception. Period subscriptions and multiple entrance cards are personal. If we discover any misuse, we will cancel your credit immediately.

Misuse is

- When someone else enters with your card
- When someone else than you uses your booking for a class
- when a person with a subscription WITHOUT classes enters a class without signing up
- when children below 15 years enter the fitness area outside the allowed times Wednesday and Friday 15-19h and Sunday 10-19h

DOPING

Doping will not be accepted. If you are tested positive, you will be expelled from DGI Huset. Sale of doping within our premises will be reported to the police.

DRESSING ROOMS AND PERSONAL GEAR

In the fitness center (incl. the class training rooms) only indoor shoes are allowed. The lockers are not personal and must be emptied after use. We empty the lockers every night and any contents will be left in the lost and found boxes in the hall. No jackets, bags and other non-training related items should be brought to the fitness center.

PERSONAL MEMBERSHIP

All multiple entrance cards or period subscriptions are personal and cannot be used by other persons than the member himself. The membership cannot be transferred to any other persons. Any changes in the member's data such as name, address, e-mail, phone number must be updated online or at the reception. It is the member's responsibility that the data in the DGI Huset database are always correct.

DGI Huset Vejle, Willy Sørensens Plads 5, 7100 Vejle

Telefon 7644 6000, Mail: info@dgihusetvejle.dk Website: www.dgihusetvejle.dk

Cvr: 31432006

STUDENTS

Persons with student ID card must show valid documentation when buying membership at the reception. The member must show documentation whenever required by the DGI Huset staff. In case of lacking documentation we will cancel your membership. It is the responsibility of the student to inform the DGI Huset of his graduation.

CHANGING MEMBERSHIP

If for any reason you want to change your period subscription to multiple entrances or vice versa, you send your request to info@dgihusetvejle.dk. We charge an administration fee of 100 DKK for this service.

REGISTRATION AND ACCESS

You must always scan your yellow card (sygesikring) when entering the fitness center, the swimming pool or a class – unless, of course, you use a chip bracelet. The registration is especially important for those joining a class with period subscriptions as the system will deduct 2 days from the period in case you do not register that you have come. If you have signed up with your multiple entrance card, you have paid for the class, but we ask you to register anyway. Persons without a valid membership must not enter the training area without permission. You must always bring your yellow card or chip bracelet to enter the fitness center or the swimming pool. If you have to ask us to let you in with a paper ticket you must pay 35 DKK.

CLASS TRAINING

Within one month you can book a maximum of 16 classes. One class = one entrance in your multiple entrance card, i.e. if you want to join two classes in one day, you must pay two entrances.

CANCELLING A CLASS – THE 3 HOUR RULE / 8 Hour Rule

No later than three hours before the class starts you can cancel online without losing your entrance or two days off your subscription. For morning classes 6.15 8 hour rule.

RULES FOR WAITING LIST

If a class is fully booked you can sign up on the waiting list. If you book a waiting list seat, you can choose if you want to be informed of any free seats three, two or one hour before. We will text you when a seat has become available. You pay for the booking. If you do not get a seat, the system will return this payment 1½ hours after the class has ended.

NO-SHOW IN CLASSES

If you have booked a class and do not scan your card or bracelet on arrival, the system will deduct one day from your period subscription alternatively your entrance will be lost.

BADMINTON Online you can buy access to our badminton courts (1, 5 or 10 times) and book a court for 50 minutes. See the times in "Holdoversigten" (schedule) online.

CHILDREN IN THE TRAINING AREAS

Children 10-14 years may enter fitness area and train on the following conditions:

- Family fitness allows 10-14 year old children to train together with an adult with whom they have done the family fitness "driving license". Book the class online (both adult and child)
 - Family fitness is possible Wednesday and Friday 15-19h and Sunday 10-19h
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RESPONSIBILITY, HOUSE RULES AND HYGIENIC RULES

Training and stay at the DGI Huset is at the member's own responsibility. All members must follow the general rules of the house, the hygienic rules in the swimming pool and the fitness rules. If you fail to do so, you will be evicted.

DRESS CODE

In the fitness center the dress code is indoor shoes and training clothes. See separate rules for the swimming pool. We have dressing rooms where you must leave your bags, coats, shoes etc during your training/swimming session.

CHANGES IN MEMBERSHIP CONDITIONS

We reserve the right to make necessary changes to e.g. opening hours, prices, equipment, class schedule etc.

DOPING

Anti Doping Danmark, the Danish anti doping authority, will pay unannounced visits to DGI Huset. Members must accept a doping test if the representatives of ADD so demand. If for any reason a member refuses to take the test, we will consider this a positive test and the member will be expelled immediately for 2 years (incl. both training and swimming).

EVICITION OF MEMBERS

The valid house rules and directions given by DGI Huset Vejle's staff must always be followed. If a member fails to do so, he will be expelled. Racist or condescending statements or violations of other members will lead to immediate eviction. In case of abusive breaches of the membership rules any prepaid subscriptions will not be refunded.

EVENTS

Events with our own instructors can be booked with your membership. Events with external instructors are not part of your membership and must be paid for separately.

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